



Disney611

Tel UK +44 (0)1698 457382

BOOKING CONDITIONS

THOUSAND OAKS – An award winning development, close to all the Theme Parks, amenities, shops, supermarkets and minutes from a wide selection of local golf courses. This development also boasts an excellent lake for fishing (use of which is free to guests renting our villa). Our management company is available to you during your stay, should you need assistance during your holiday.

LOW SEASON

January February March November December £575 weekly

MID SEASON

April May June September £600 weekly

HIGH SEASON

Half Terms Easter July August October
Thanksgiving Christmas New Year £650 weekly

POOL HEAT

£95 / \$139 per week (minimum) when paid in advance.
£145 / \$195 plus tax if booked on or after arrival and payable to management company.

COT/HIGH CHAIR/BABY LISTENING DEVICE/PACK & PLAY

No extra charge.

OTHER FEES

\$120 / £85 cleaning fee is applied to bookings less than 7 nights.

Your Booking

After making a reservation you must complete the booking form, duly signed by the first named person in the party. The party leader must be over 18 years of age and authorised by all the members of the party listed to accept the conditions of booking on their behalf. Once the booking form is received the booking will be confirmed in writing. Please ensure the details are correct and notify us of any changes immediately. Due to Fire State Regulations, the maximum capacity of the villa must not be exceeded. After you have received the confirmation, we have a binding contract and all matters arising from it are governed by Scottish Law.

Villa Occupancy

The villa will be available for your occupancy from 4pm on the first day of your confirmed rental period. You are required to vacate the villa by 10am on the last day of your confirmed rental period. Under Florida Law, all guests must be listed on the booking form.

Payment

A deposit of £200/\$400 is required on booking and is non refundable. The rental balance and property security deposit is due 8 weeks prior to departure. If you book 8 weeks less than departure, the full amount is due immediately.



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Security Deposit (Refundable)

£200/\$400 security deposit is required to cover damage/breakages. This will be refunded within 10 days after your departure subject to a clear management damage report.

If You Have To Cancel Your Holiday

Should it become necessary to cancel your booking, the cancellation must be made in writing by the party leader. The cancellation will become effective from the date the confirmation letter is received. Cancellations are subject to charge, detailed below as a percentage of the total amount due dependant on the time you cancel.

Cancellation Notice Given; More than 56 days notice = deposit only.

Less than 56 days = 100%

Should we rebook your dates, your deposit will be refunded too.

Force majeure

Unfortunately, we cannot be held responsible, nor accept liability where we are prevented from delivering our contractual obligations by "force majeure". These include but are not limited to war, threat of war, civil commotion or strife, hostilities, strike or other industrial disputes, natural disasters, fires, acts of God, terrorist activities, weather conditions, government action or other events outside our control. Your travel insurance may cover you in some of these events.

Travel Insurance

It is vital you have adequate travel insurance for all members of your party to safeguard you from loss should it become necessary to cancel your holiday for an insurable reason. It is your responsibility to ensure you purchase cover that is sufficient for your needs.

In case of complaint

Whilst it is unlikely that you should have a complaint concerning your booking, occasionally things do go wrong. In case of complaint, you must inform the local management company immediately so the matter can be rectified as soon as possible. If you are not satisfied with the solution please make this known in writing. We will not accept liability for any dissatisfaction or other complaints not reported to the management company during your stay. No liability will be accepted if the complaint is not received in writing within 10 days after your return to the UK.

The Use of Amenities

The use of accommodation and amenities ie, swimming pool, is entirely at your own risk.

No responsibility can be accepted for injury, loss or damage to the user or visitors belongings.

BBQ: Our management company advises they will charge \$50 for cleaning the grill, please clean after use to avoid this fee.

Thanks for booking with us - have a wonderful holiday!

